During your stay, you have received care from the Geriatrics and Palliative Team. This team specializes in the care of patients that have serious illnesses. Some of the team members are doctors, nurse practitioners, social workers, and chaplains. The Geriatrics and Palliative Team is always interested in how to improve the care we provide.

Can I ask you some questions about your care? Your responses will be completely confidential. The team will not know the responses came from you. Is if okay if I ask you just a few questions? YES \_\_\_\_ NO \_\_\_\_\_ (**NOTE:** If the patient says no, then stop the survey)

Do you remember any of the team members providing the care to you during your stay? (**NOTE:** Surveyor may need to remind the patient about who the team is) YES \_\_\_\_\_\_ NO \_\_\_\_\_\_ (**NOTE:** If No, then do not proceed)

Please answer each of these questions. The responses are 1 = Poor, 2 = Fair, 3 = Good, 4 = Very Good, 5 = Excellent:

|  |  |  |  |
| --- | --- | --- | --- |
|   | PATIENT RESPONSES |   | FAMILY RESPONSES |
|   | 1Poor | 2Fair | 3Good | 4Very Good | 5Excellent |   | 1Poor | 2Fair | 3Good | 4Very Good | 5Excellent |
| If the team worked with you to help control your symptoms, (pain, SOB, anxiety, nausea) how did they do?? |   |   |   |   |   |   |   |   |   |   |   |
| Can you describe how well the team listened to your needs and communicated with you about your condition? |   |   |   |   |   |   |   |   |   |   |   |
| How well did the team help you with decision making about your goals of care and advanced care planning? |   |   |   |   |   |   |   |   |   |   |   |
| How well did the team respect and assist you with cultural, religious, or spiritual concerns and/or preferences? |   |   |   |   |   |   |   |   |   |   |   |
| Overall, can you describe the care provided to your family by the team? |   |   |   |   |   |   |   |   |   |   |   |

The Geriatrics and Palliative Team is always looking for ways to improve your stay. Please share your comments with us

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Are there any team members that you would like to tell us about?

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