

Critical Care

This Learning Pathway contains training and tools to provide an added layer of support for critical care patients. It includes continuing education courses in how to communicate with patients about their goals of care, support difficult decision-making, reduce risks for older adults, and when to refer to specialty palliative care.

Delivering Serious News to Patients and Caregivers

Learn best practices for having patient-centered conversations about a serious illness diagnosis. These discussions are the foundation of building a trusting clinician-patient relationship.

Communicating Prognosis to Patients and Caregivers

Learn how to effectively discuss prognosis with patients and their caregivers to ensure understanding and set the context for decision-making.

Leading Goals of Care Conversations

Learn best practices for building trust, eliciting patient values, and having patient-centered conversations about goals of care.

Conducting Effective Patient and Caregiver Meetings

Learn to effectively lead conversations that address a range of concerns and emotions to help patients and caregivers become aligned around the patient's goals.

Care Planning Conversations

Learn techniques to help patients and their caregivers plan for the future, both during the early stages of a serious illness and as a disease progresses.

CAPC Palliative Care Referral Criteria

Checklist of triggers for referral to a specialty palliative care team.

Billing and Coding for Critical Care Codes in the ICU and ED

Patient eligibility, which providers can bill, understanding time-based billing, and what documentation is required.

Course 2: How to Perform a Comprehensive Pain Assessment

Learn the components of a comprehensive pain assessment and its importance in safe and effective pain management.

Course 10: Managing IV Opioids

Learn how to convert patients back and forth from oral to IV opioid formulations, how to prescribe patient-controlled analgesia (PCA), and how to treat acute pain crises.

Safe and Age-Friendly Care for Older Adults

This course provides context and best practices for identifying older adults at risk for poor outcomes, including falls, delirium, and caregiving challenges.

Coordinating Care and Planning Ahead

Guidance for all clinicians on improving communication and ensuring smooth transitions of care for patients living with serious illness.

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