

# Critical Care

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This Learning Pathway contains training and tools to provide an added layer of support for critical care patients. It includes continuing education courses in how to communicate with patients about their goals of care, support difficult decision-making, reduce risks for older adults, and when to refer to specialty palliative care.

## Discussing Serious News

Learn best practices for having patient-centered conversations about a serious illness diagnosis.

## Discussing Prognosis With Patients and Caregivers

Learn how to effectively discuss prognosis with patients and their caregivers.

## Clarifying Patient Goals of Care

Learn best practices for building trust, eliciting patient values, and having patient-centered conversations about goals of care.

## Leading a Patient and Caregiver Meeting

Learn to effectively lead meetings that help patients and caregivers become aligned around the patient's goals.

## Care Planning

Learn techniques to help patients and their caregivers plan for the future, both during the early stages of a serious illness and as a disease progresses.

## CAPC Palliative Care Referral Criteria

Checklist of triggers for referral to a specialty palliative care team.

## Billing and Coding for Critical Care Codes in the ICU and ED

Patient eligibility, which providers can bill, understanding time-based billing, and what documentation is required.

## **Course 2: How to Perform a Comprehensive Pain Assessment**

Learn the components of a comprehensive pain assessment and its importance in safe and effective pain management.

## **Course 10: Managing IV Opioids**

Learn how to convert patients back and forth from oral to IV opioid formulations, how to prescribe patient-controlled analgesia (PCA), and how to treat acute pain crises.

## **Reducing Risks for Older Adults**

This course provides context and best practices for identifying older adults at risk for poor outcomes, including falls, delirium, and caregiving challenges.

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