

# Community Health Care Providers Preparing for COVID-19

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This learning pathway contains tools and technical assistance for primary care providers, hospice and home health staff, and nursing home staff preparing for an anticipated peak or surge of COVID-19 cases.

## **Proactive Call to Patients with COVID-19 About Receiving Care At Home: Conversation Script**

Conversation map with specific phrases to use when talking to patients with COVID-19 about whether they prefer to receive home care if their illness becomes severe.

## **Proactive Outreach to Patients with COVID at Home: Video Example**

Training video for clinicians responding to COVID-19. Created by VitalTalk.

## **Basic Advance Care Planning Scripts for All Outpatient Healthcare Professionals**

Appropriate regardless of discipline or training - no experience necessary. Developed by PREPARE For Your Care for the COVID-19 crisis.

## **Advance Care Planning During a Crisis: Key Information for Nursing Facility Staff**

12-minute webinar published on April 2 by the Indiana University Center for Aging Research, Regenstrief Institute.

## **Telehealth At-A-Glance Guidance**

Palliative care use cases, team considerations, and tips for virtual visit etiquette. Updated May 12, 2020.

## **Medication Reference for Symptom Management in the Home**

Medication recommendations in liquid, tablet, or suppository formulations, including dosing and prescription quantities.

## **Home Care and Hospice Checklist for COVID-19**

Resource published by the National Association for Home Care & Hospice (NAHC) on March 20, 2020.

## State COVID Policy Tracker for Palliative Care Teams

Summary of early emergency state policy responses to COVID-19. Note: this is no longer being regularly updated, see source documents for up-to-date information.

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