Community Health Care Providers Preparing for COVID-19

This learning pathway contains tools and technical assistance for primary care providers, hospice and home health staff, and nursing home staff preparing for an anticipated peak or surge of COVID-19 cases.

Proactive Call to Patients with COVID-19 About Receiving Care At Home: Conversation Script
Conversation map with specific phrases to use when talking to patients with COVID-19 about whether they prefer to receive home care if their illness becomes severe.

Proactive Outreach to Patients with COVID at Home: Video Example

Basic Advance Care Planning Scripts for All Outpatient Healthcare Professionals
Appropriate regardless of discipline or training - no experience necessary. Developed by PREPARE For Your Care for the COVID-19 crisis.

Advance Care Planning During a Crisis: Key Information for Nursing Facility Staff
12-minute webinar published on April 2 by the Indiana University Center for Aging Research, Regenstrief Institute.

Telehealth At-A-Glance Guidance
Palliative care use cases, team considerations, and tips for virtual visit etiquette. Updated May 12, 2020.

Medication Reference for Symptom Management in the Home
Medication recommendations in liquid, tablet, or suppository formulations, including dosing and prescription quantities.

Home Care and Hospice Checklist for COVID-19
Resource published by the National Association for Home Care & Hospice (NAHC) on March 20, 2020.
State COVID Policy Tracker for Palliative Care Teams
Summary of early emergency state policy responses to COVID-19. Note: this is no longer being regularly updated, see source documents for up-to-date information.

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