

# Communication Designation

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This learning pathway provides continuing education on how to have skilled conversations with patients living with a serious illness, and their families. This training includes how to discuss bad news and prognosis, conducting a family meeting, and supporting difficult decision-making. Clinicians can use CAPC Designation to demonstrate communication expertise for this patient population.

## **Delivering Serious News**

Communicating serious clinical news to patients and families.

## **Discussing Prognosis**

How to discuss patient prognosis in a manner that is sensitive, clear, and supportive.

## **Clarifying Goals of Care**

Strategies for eliciting patient goals and preferences to inform treatment decisions.

## **Conducting a Family Meeting**

Communication techniques for an effective family meeting.

## **Advance Care Planning Conversations**

How to initiate and conduct conversations about advance care planning.

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