

Communication Designation

This Learning Pathway provides continuing education on how to have skilled conversations with patients living with a serious illness, and their families. This training includes how to discuss serious news and prognosis, conducting a patient and caregiver meeting, and supporting difficult decision-making. Clinicians can use CAPC Designation to demonstrate communication expertise for this patient population.

Delivering Serious News to Patients and Caregivers

Learn best practices for having patient-centered conversations about a serious illness diagnosis. These discussions are the foundation of building a trusting clinician-patient relationship.

Communicating Prognosis to Patients and Caregivers

Learn how to effectively discuss prognosis with patients and their caregivers to ensure understanding and set the context for decision-making.

Leading Goals of Care Conversations

Learn best practices for building trust, eliciting patient values, and having patient-centered conversations about goals of care.

Conducting Effective Patient and Caregiver Meetings

Learn to effectively lead conversations that address a range of concerns and emotions to help patients and caregivers become aligned around the patient's goals.

Care Planning Conversations

Learn techniques to help patients and their caregivers plan for the future, both during the early stages of a serious illness and as a disease progresses.

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