

Program Design Key Principles

Assess Need	Always assess stakeholder priorities and perspectives before designing a program.
Understand the Local Environment	Program design is dependent upon the needs of the patient population, availability of local resources, and relationships with community partners.
Pilot the Program	Start small, monitor, evaluate, and phase in growth over time.
Ensure Financial Support	Identify funding sources and the priorities of financial stakeholders to ensure sustainability.
Collect Program Data to Demonstrate Value and Assure Quality	Demonstrate the value of the program to key stakeholders and ensure quality through planned measurement.
Coordinate Care	Safe care transitions and frequent communication between providers and settings are essential to high quality patient care.