

CAPC's online CE curriculum provides specialized training for working with people with a serious illness. The courses listed below are operational courses. Click each course title to link to the course.

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Course Title	Course Description
Leadership Support	
Improving Team Performance	Strategic planning for new or veteran programs and a framework for identification of barriers to team efficiency and team health.
Consult Etiquette: Communicating with Referring Providers	Guidance for palliative care teams to build collaborative relationships with referrers.
Community-Based Program Design	
Introduction to Palliative Care in the Community	Defining community-based palliative care: which patients need it, how it is delivered, and how it differs from inpatient palliative care.
Needs Assessment: Ensuring Successful Community-Based Palliative Care	Evaluating patient need, service requirements, care settings, and stakeholder priorities for the community-based palliative care program.
Office-Based Palliative Care Program Design	Designing and implementing an office-based palliative care program, including clinical model and operational considerations.
Program Design for Palliative Care Delivered in the Home	Translating needs assessment into service design for the community-based palliative care program.
Building the Business Plan for Community-Based Palliative Care	Building a budget and a business plan for the community-based program. Includes business-planning tools.

Hospital Program Design	
Needs Assessment for the Hospital Palliative Care Program	Evaluating patient need, service requirements, and stakeholder priorities for the inpatient program.
Hospital Palliative Care Program Design	Incorporating needs assessment and stakeholder priorities into design of a high-quality inpatient program.
Building the Business Plan for Your Hospital Program	Building a budget and a business plan for the inpatient program. Includes business-planning tools.