

Palliative Care Program Inventory

DEFINITION OF A “PROGRAM”



How do we define a “program”?

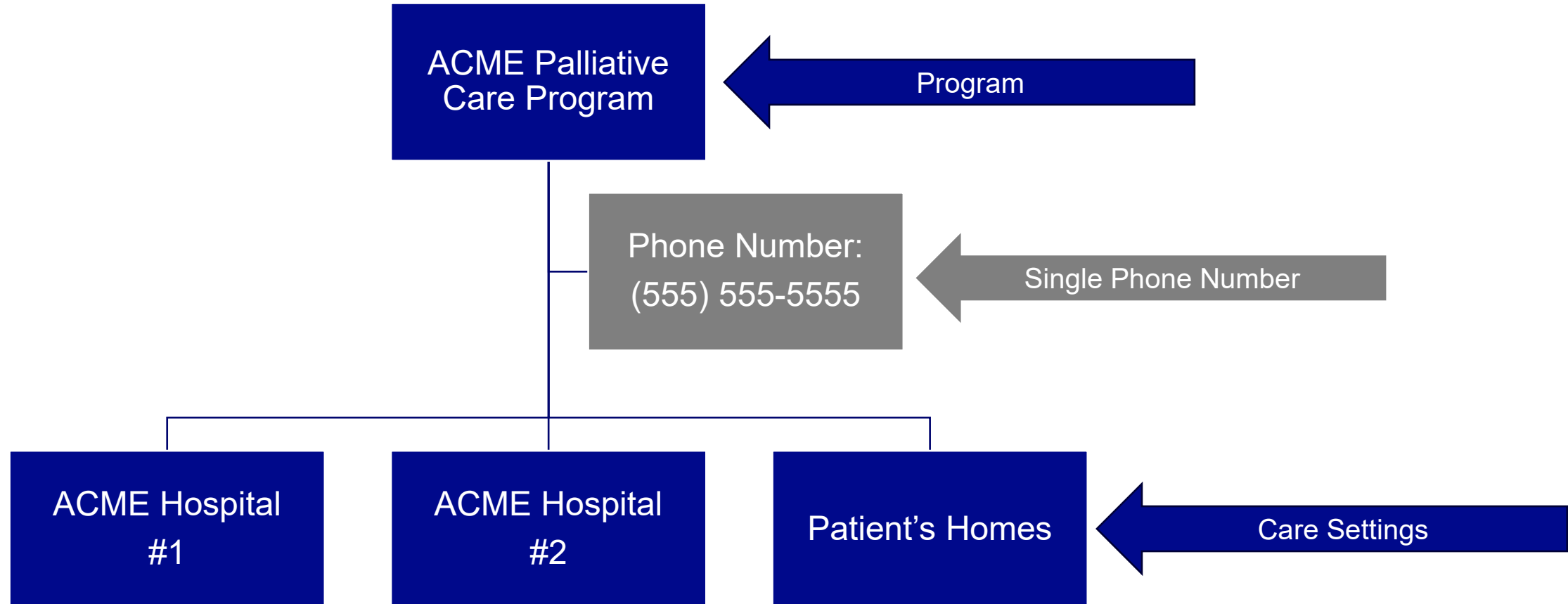
- We recommend defining your program by how patients and families can contact your team for services.
- Examples:
 - If there is one central phone number for patients and families to call, regardless of where the care is provided, then we recommend adding this as one program.
 - If there are more than one phone number for patients and families to call (e.g., one for inpatient services and one for community), then we recommend adding this as two programs.

How each care setting is added to the Inventory

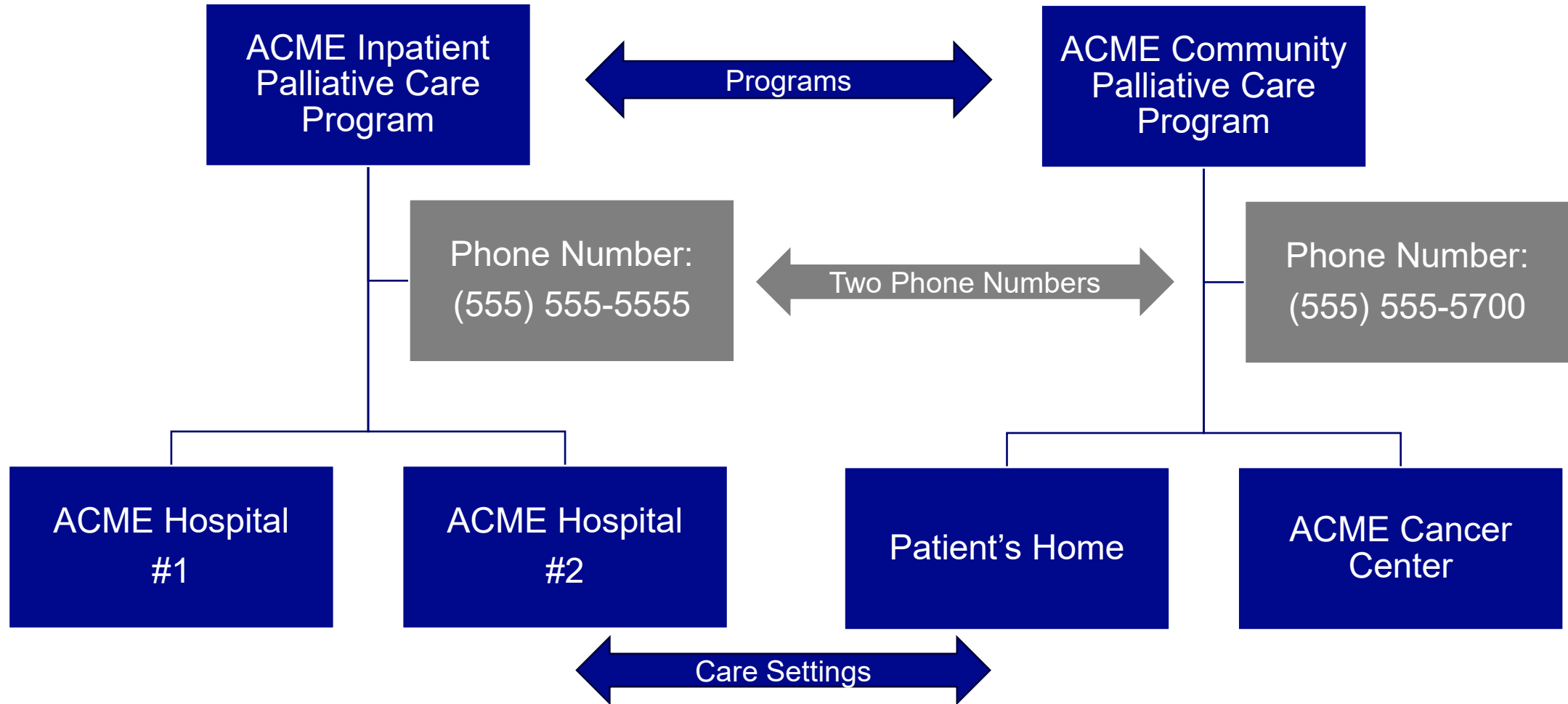
- **Inpatient:** There is a hospital search; if you provide care in more than one hospital, each should be added
- **Patient's Home:** Add each county where in-home services are provided
- **Office/Clinic:** Add each office/clinic where services are provided
- **Long-Term Care:** Add each long-term care facility where services are provided

Program Set-Up Examples

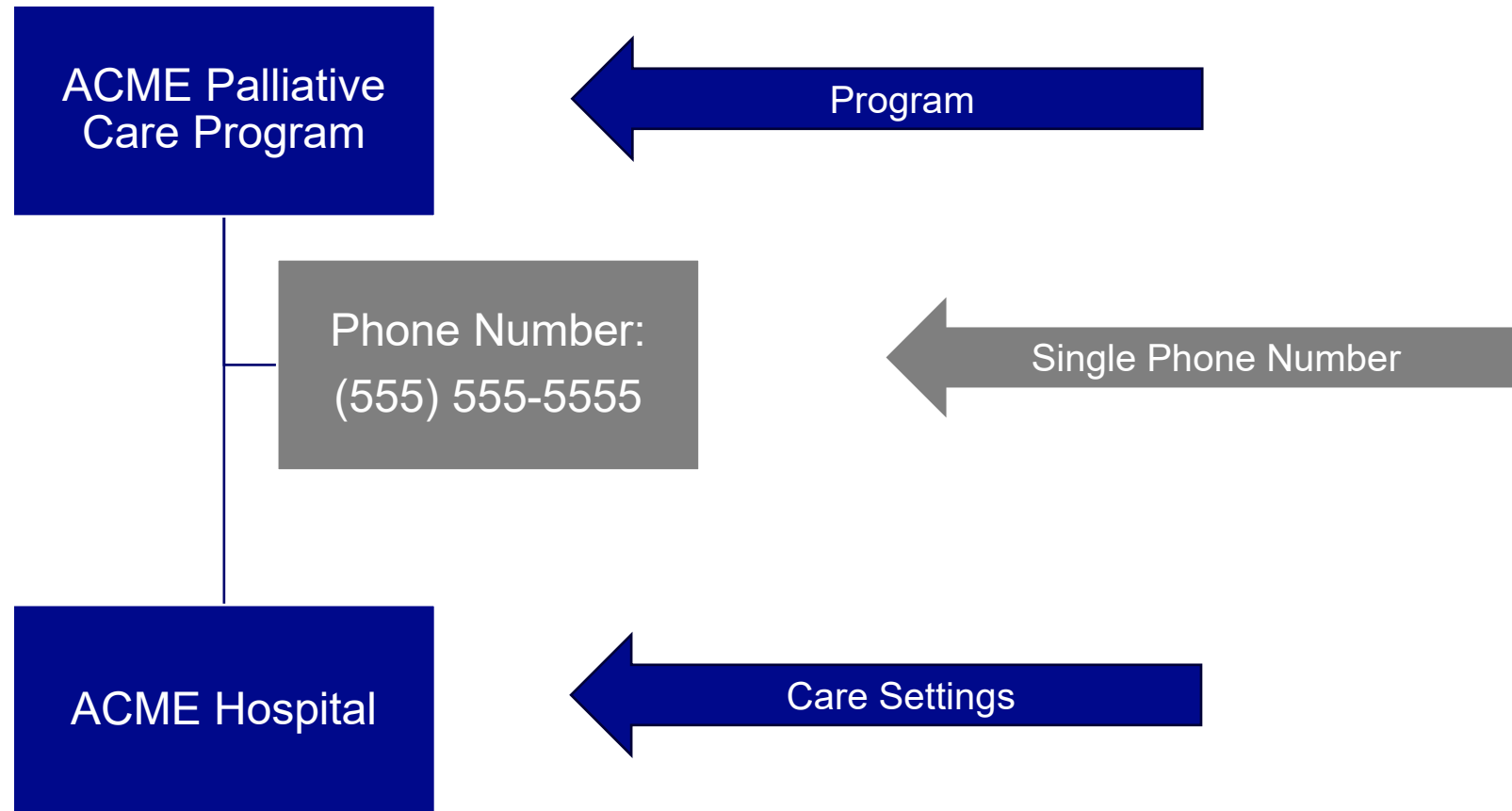
Example #1: One Program



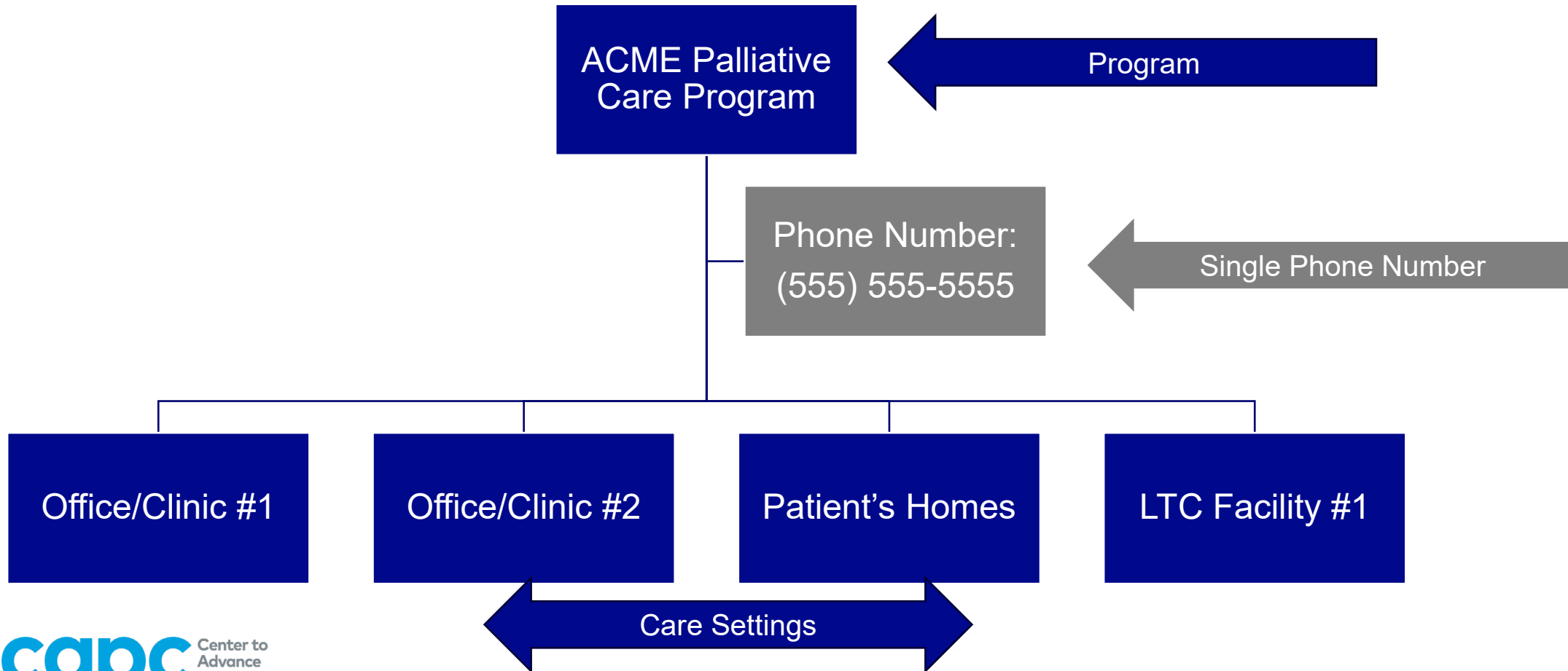
Example #2: Two Programs



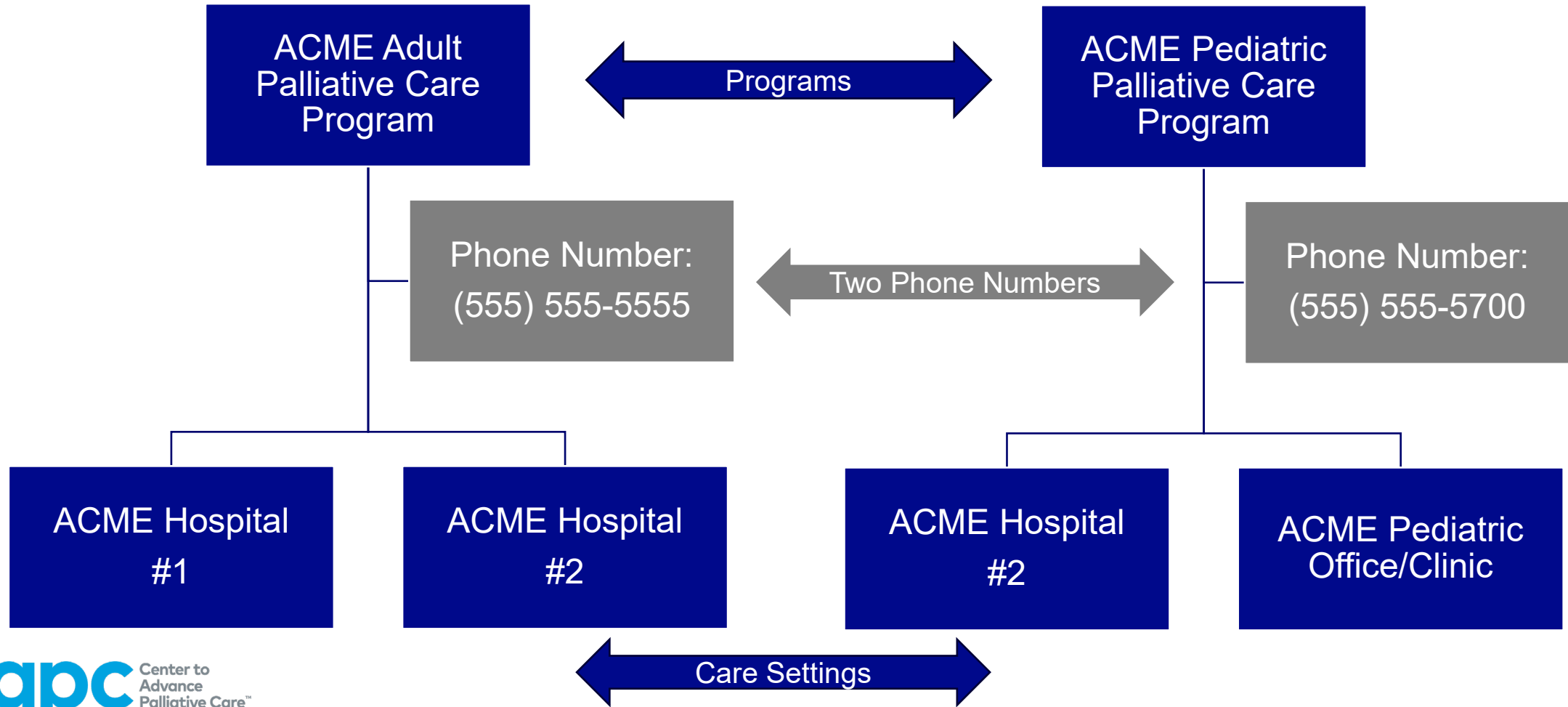
Example #3: One Program with One Inpatient Setting



Example #4: One Program with Multiple Community Settings



Example #5: Two Programs with a Shared Setting





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