Improving Access to Care for Black Patients with Serious Illness

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There is Power in Data

- EMR optimization for data collection
- Track change over time
- Influence employee and volunteer recruitment
- Identify strengths and needs of the community
Diversity Reflected in Workforce

Reflecting the community that we serve

- Staff
- Volunteers
- Partnerships
Developing Programs to Support Community Needs

- Disease-specific programs
- Telehealth to increase access
- Strengthening community partnerships
- Becoming a resource hub
MEETING PEOPLE WHERE THEY ARE
CELEBRATING WHAT MATTERS MOST
EDUCATING BEFORE A CRISIS